

## Microsoft™ Internet Explorer (MSIE) 7.0 E-C Pop-up Issue

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### Issue: -

The default way that MSIE interacts with pop-ups on Web Pages was changed in Version 7.0

Prior to Version 7.0 the default was to allow a pop-up – now by default the settings are to not allow them.

MSIE is slowly being rolled out through the “Automatic Updates” feature of Windows™ and so you may notice that password pages in the e-c toolset are not loading into your browser and no error message is generated.

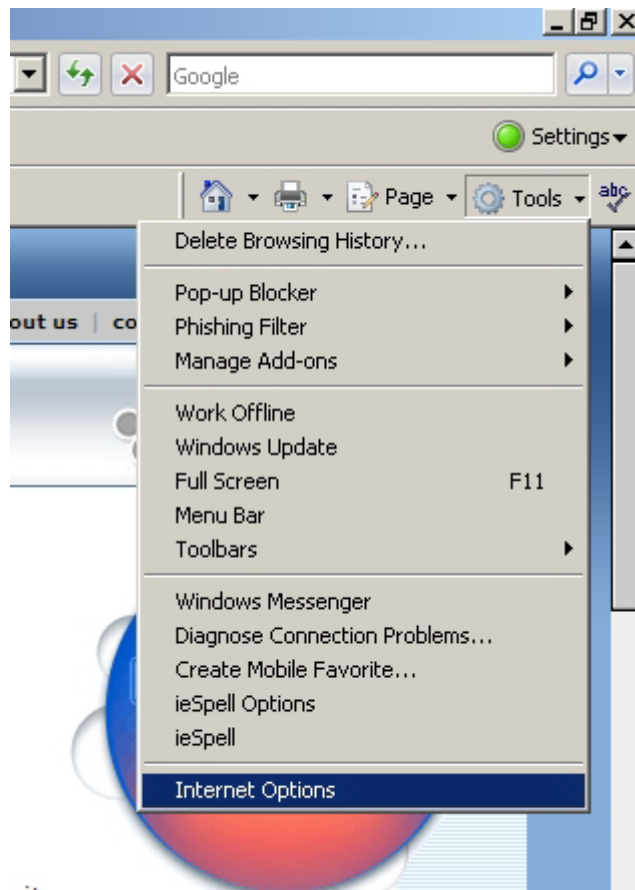
### Effects: -

All passworded pages created for your web site within the e-c toolset.

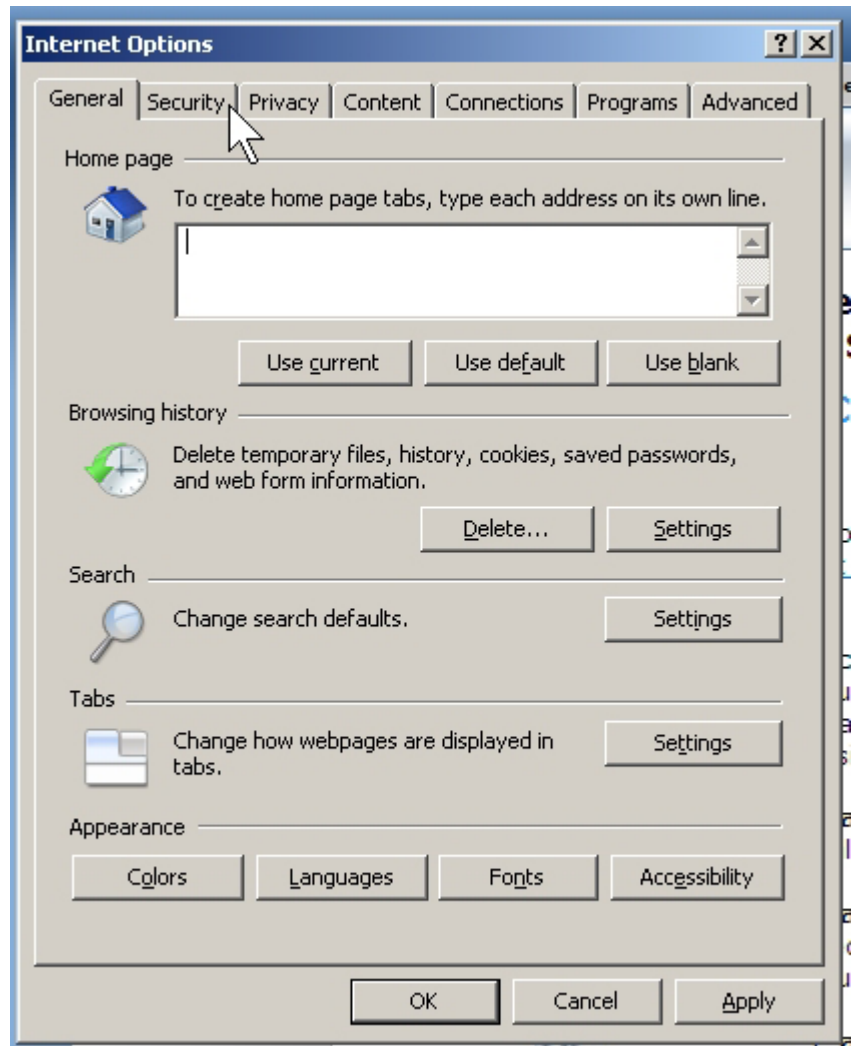
### Solution: -

You can allow pop-ups in the following way: -

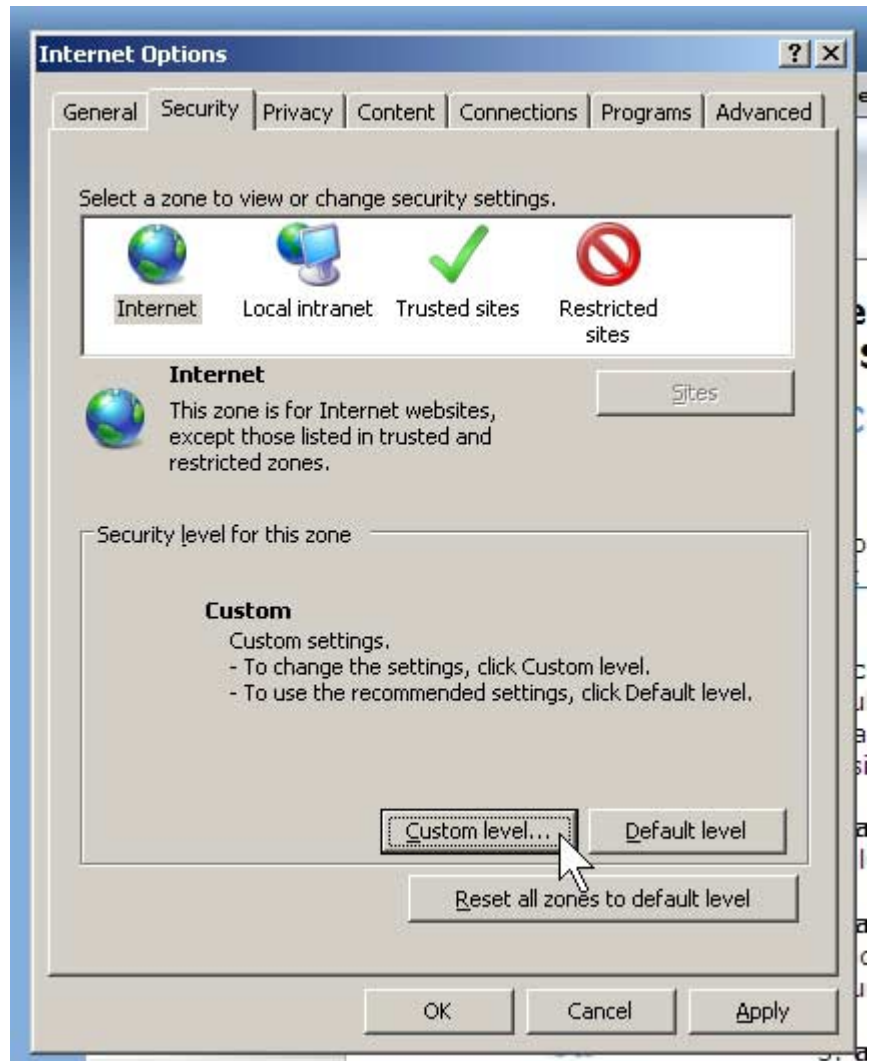
Click on “Tools”  
then “Internet  
Options” This will  
load the “Internet  
Options” pop-up  
box



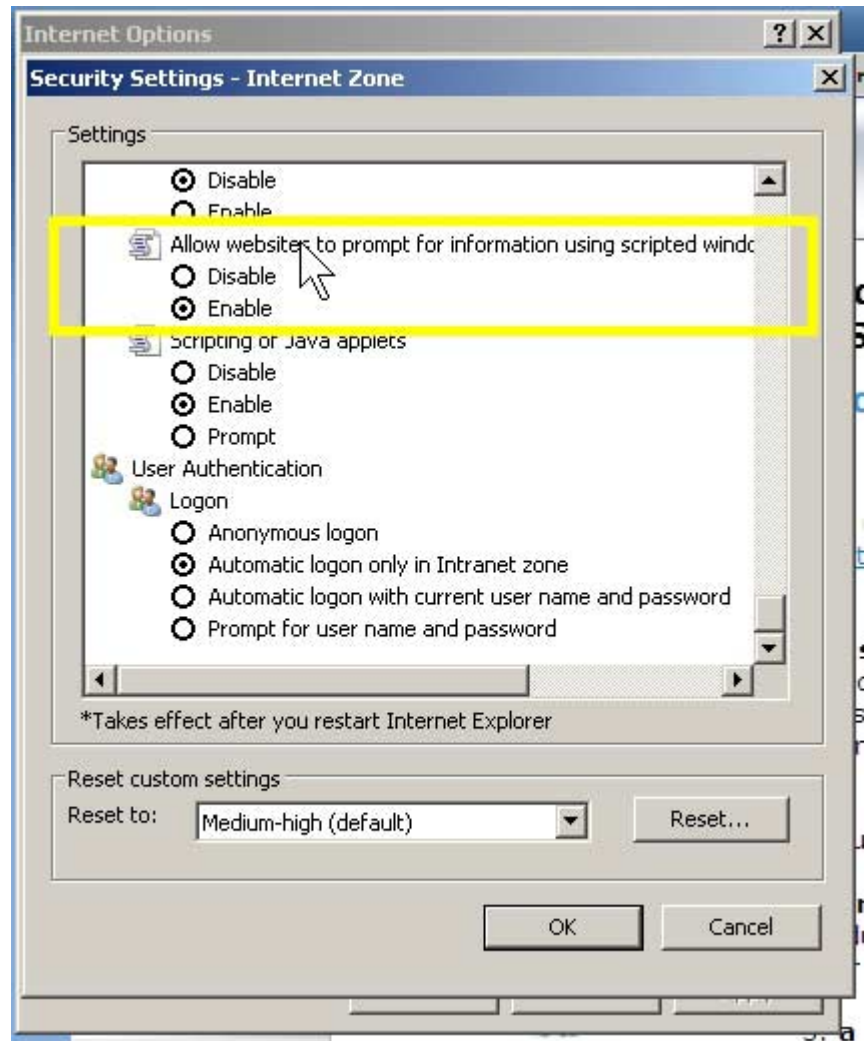
Click on the  
"Security" tab at  
the top



Click on the  
"Custom Level"  
button



Scroll down near the bottom and click the "Enable" circle under "Allow websites to prompt for information using scripted windows"



Click "OK" at the bottom of the pop-up

Click "OK" at the bottom to close the window